



VaxWin User Guide

Immunisation scheduling, adherence and record portability — for families, clinicians and health programmes. One guide to the app, the console and the website.

Demonstration environment. Everything in this guide runs live at vaxwin.app against a synthetic cohort. It is not a medical service and holds no real patient data.

— Contents

1 · Welcome	What VaxWin is, and what this demonstration shows
2 · Getting started	Addresses, credentials, installing the app
3 · The citizen app	Onboarding, your household, schedules, the bite flow, sharing, settings
4 · The programme console	Worklists, records, dose recording, analytics, protocols, facilities
5 · The website	The public landing page and downloads
6 · Demo reference	The synthetic cast, every sign-in, a scripted walkthrough
7 · Privacy & safety commitments	The rules the software cannot break
8 · Troubleshooting	Common questions, quick answers

How to read this guide

Part 3 is written for the person holding the phone — a parent keeping a family's vaccinations on track, or someone who was just bitten and needs help now. Part 4 is written for programme staff at a desk. They meet in the middle: what a citizen records on the phone is what a clinician sees at the clinic, and every access leaves a trace the citizen can read.

Names to know. A **course** is a full vaccination series (for rabies post-exposure treatment: five visits over 28 days). A **dose** is one visit in it. **Provenance** is how a record entry was verified — "recorded by you" and "signed by a clinician" are shown differently, always.

1 Welcome

Every year, well over a million people in India begin rabies vaccination after an animal bite — and roughly a third never complete the course. Rabies is almost always fatal once symptoms appear, and almost always preventable when the course is finished.

VaxWin exists to close that gap. It computes the clinically correct schedule for each person, reminds them — escalating to a human health worker when no message gets through — and carries their record with them between clinics, districts and states.

Three surfaces, one system

SURFACE	WHO IT SERVES	WHERE
Citizen app (Android)	Families: schedules, reminders, bite first-aid, record sharing	vaxwin.app → Download
Programme console (web)	Clinicians and programme staff: worklists, dose recording, analytics	vaxwin.app/console
Website	Everyone: the product story, downloads, credentials	vaxwin.app

What makes it different

- **The schedule understands medicine.** Day zero is the first dose, never the bite date; a missed dose resumes the course rather than restarting it; a state that follows a different regimen gets that regimen.
- **Reminders end with a person.** When push, SMS and WhatsApp all fail, the case lands on a health worker's list instead of vanishing. The person nobody can reach is exactly the person most at risk.
- **The record travels.** A rotating QR code shares it at any clinic — with consent, with an audit trail, with every entry graded by how it was verified.

About this demonstration. The people in this guide — Gita, Dev, Farhan and the rest — are synthetic. Phone numbers you enrol are stored in the demo database (hosted outside India for the demo only); use an invented number unless you don't mind that.

2 Getting started

Addresses

WHAT	ADDRESS
Website	<code>https://vaxwin.app</code>
Programme console	<code>https://vaxwin.app/console</code>
Android app (direct APK)	<code>https://vaxwin.app/download/vaxwin-demo.apk</code>
API health check	<code>https://vaxwin.app/healthz</code>

Sign-ins for the demonstration

SURFACE	CREDENTIAL	NOTES
Citizen app	any phone number · code <code>000000</code>	A new number creates a fresh household. Seeded numbers (part 6) open the demo cast.
Console password for all: <code>vaxwin-dev</code>	<code>po.ernakulam@vaxwin.example</code>	Programme officer — worklists, funnel; Ernakulam district only
	<code>clinician@vaxwin.example</code>	Clinician — records, dose recording, assessments
	<code>facility.admin@vaxwin.example</code>	Facility admin — registry, RIG stock
	<code>support@vaxwin.example</code>	Support — number changes, guardianship, merges
	<code>admin@vaxwin.example</code>	Platform admin — everything, incl. protocol publishing

Installing the app

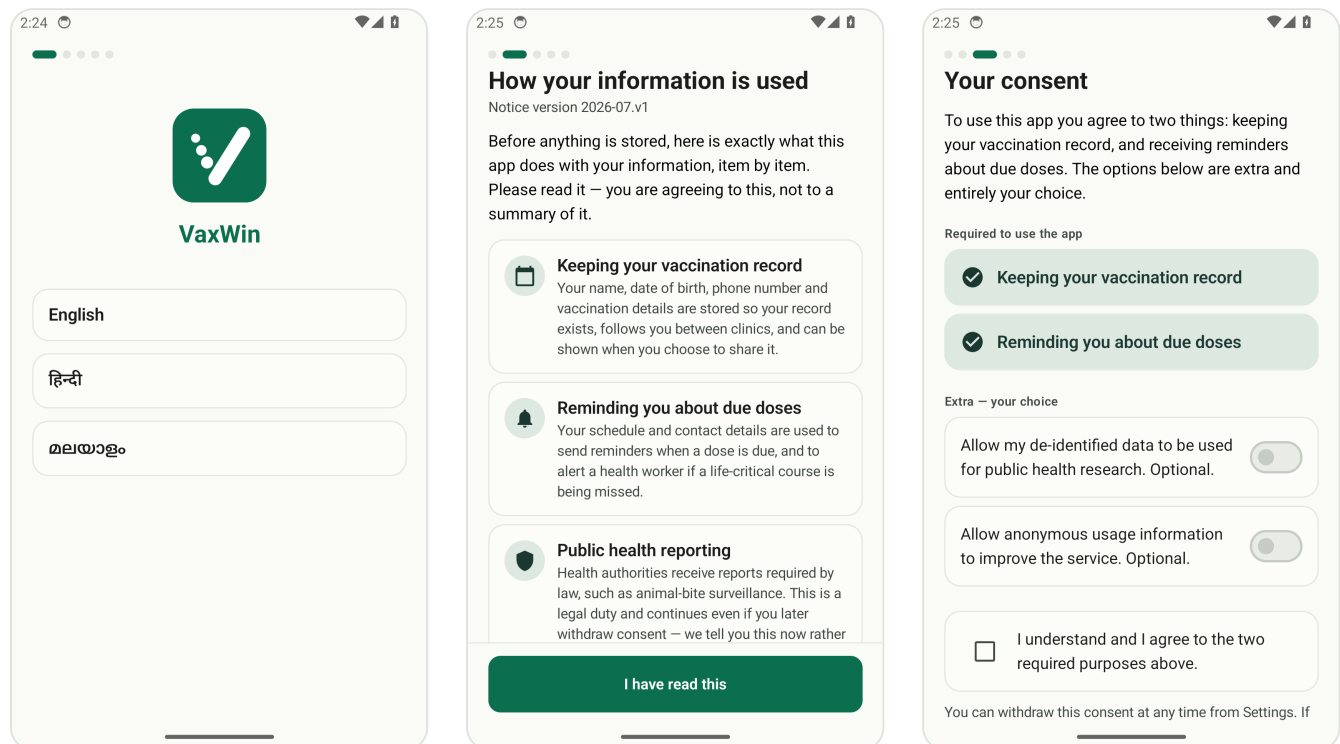
1. On the phone, open `vaxwin.app` and tap **Download the Android app**.
2. Android will ask permission to install from this source — expected for apps outside a store; allow it for the browser and confirm.
3. Open **VaxWin** from the launcher. Requires Android 7.0 or newer; the app is ~14 MB.

Reinstalling? Synced records return after you sign in again. Anything recorded on the phone that never synced is gone — the app warns about exactly this during sign-in.

3 The citizen app

3.1 · First run: language, notice, consent

The first screen is the language choice — before any text you must understand. The privacy notice then explains, purpose by purpose, what the app does with your information; consent separates what is required to run the service from what is entirely optional. Nothing is processed before you agree.



Choose your language first. English, हिन्दी and മലയാളം each render in their own script.

The notice, itemised: your record, reminders, and the public-health duty that continues even if consent is later withdrawn.

Required purposes are settled cards; the two optional ones are real switches. The button enables only after the affirmation.

3.2 · Signing in

Enter a mobile number and the six-digit code sent to it. In the demonstration the code is always `000000`. The code boxes fill as you type; the reinstall warning above the number field is the app being honest about what a fresh install can and cannot recover.

2:25

• • • • •

Your mobile number

⚠ Reinstalled the app?

If VaxWin was on this phone before, your synced records will return after you sign in, and the previous installation's access is switched off. Anything you recorded earlier that never synced is gone and cannot be recovered — please tell your clinic if a recent dose entry is missing.

Send code

The number field, with the plain-language reinstall warning.

2:25

• • • • •

Enter the code

We sent a code by SMS to +919000000104.

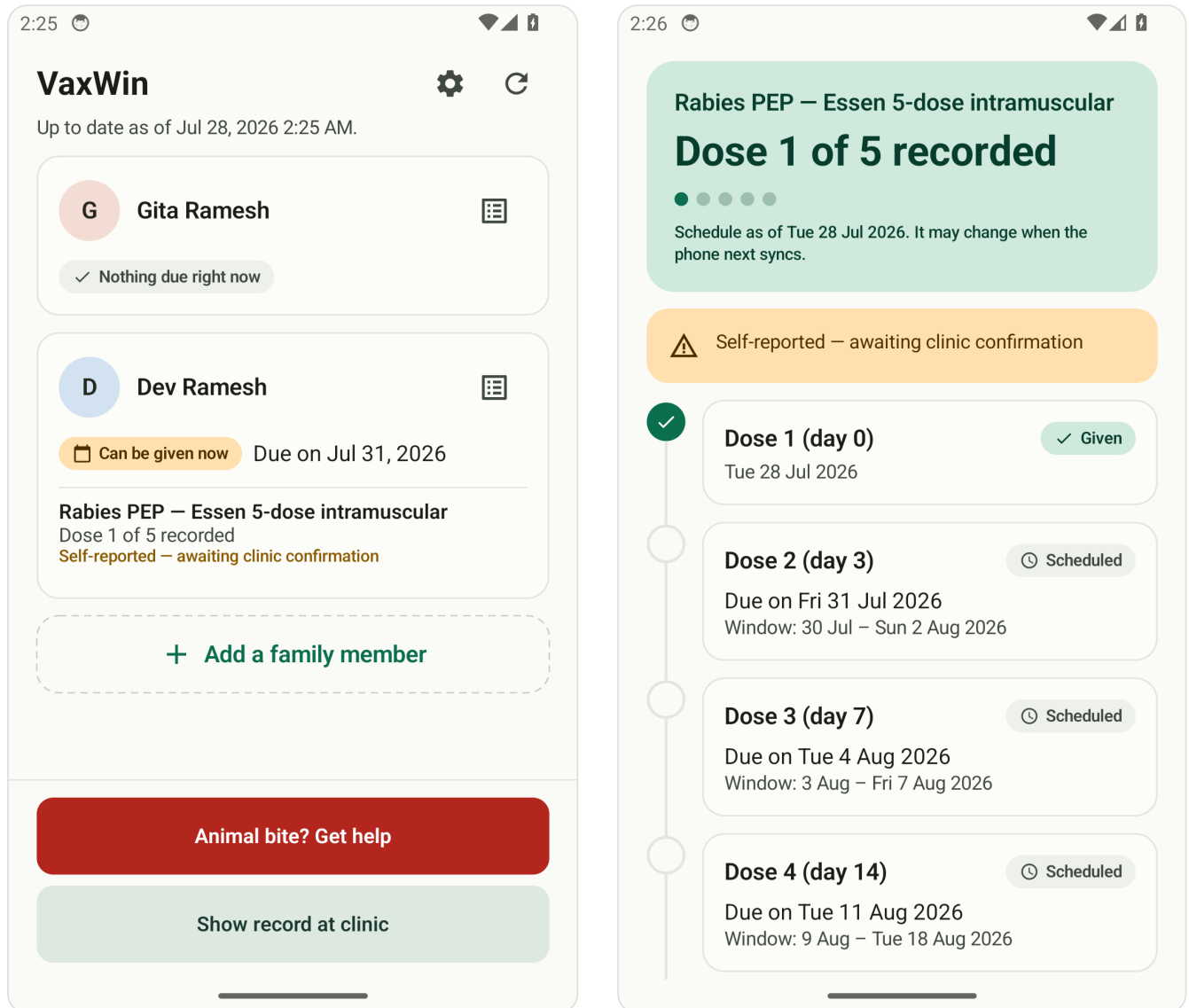
Verify

You can request a new code in 56 seconds.

Six boxes teach the code's shape. Resend unlocks on a visible countdown.

3.3 · Home: your household at a glance

One phone serves a whole family. Each person is a card: who they are, and the single most important thing about their vaccinations right now, decided by the server — *nothing due, can be given now, or overdue*. The line under the header says when the app last synced; cached information is always labelled, never passed off as current.



Gita's household. Dev's course shows an amber "can be given now" pill, the due date, progress, and the honest "self-reported — awaiting clinic confirmation".

- **Open a schedule** — tap the person's card.
- **Their record & access log** — tap the small list icon on the card.
- **Add a family member** — the dashed card at the bottom of the list.
- **Settings** — the gear, top right.

A course: dose timeline with dates in words, tolerance windows, and status pills. The hero card counts encounters — "Dose 1 of 5 recorded".

3.4 · Animal bite? Get help

The red button at the bottom of Home is always visible. It leads with the one thing that matters most in the first minutes — washing the wound — before asking a single question. The app never grades your wound and never decides whether immunoglobulin is needed: that is a clinician's call, and the screen says so.

2:27

15 minutes

First: wash the wound now

- 1 Wash the wound with soap and running water for 15 minutes, now.
- 2 Do not apply chilli, oil, lime, turmeric or herbs to the wound.
- 3 Then go to a health centre today — even if the wound looks small.

You can fill in the details while someone helps you wash. This advice is the same for every animal bite. Only a clinician can assess your exposure.
Source: WHO rabies first-aid guidance; National Rabies Control Programme (India).

I am washing the wound — continue

First: soap and running water, fifteen minutes. The form can wait; the washing cannot.

2:28

About the bite

When did it happen?

☒ Today Yesterday Earlier

What animal?

☒ Dog Cat Monkey Bat

Cattle Rat or other rodent Other animal

Whose animal is it?

Someone's pet Stray Wild animal

Don't know

Can the animal be watched over the next days?

Yes No ☒ Not sure

Where on the body? Select all that apply.

Save and find help near me

Then the incident, one tap per answer: when, what animal, whose, watchable, where on the body, bleeding.

2:28

Go to a centre today.

Whether immunoglobulin is needed for you is decided by a clinician at the centre — not by this app.

Ernakulam District Hospital ARV Clinic
Ernakulam

Anti-rabies immunoglobulin: reported in stock

Stock updated: 2026-07-27T19:50:20Z

Directions

Thiruvananthapuram General Hospital
Thiruvananthapuram

Anti-rabies immunoglobulin: reported in stock

Stock updated: 2026-07-27T19:50:20Z

Directions

Kakkanad New PHC
Ernakulam

Anti-rabies immunoglobulin: availability not reported

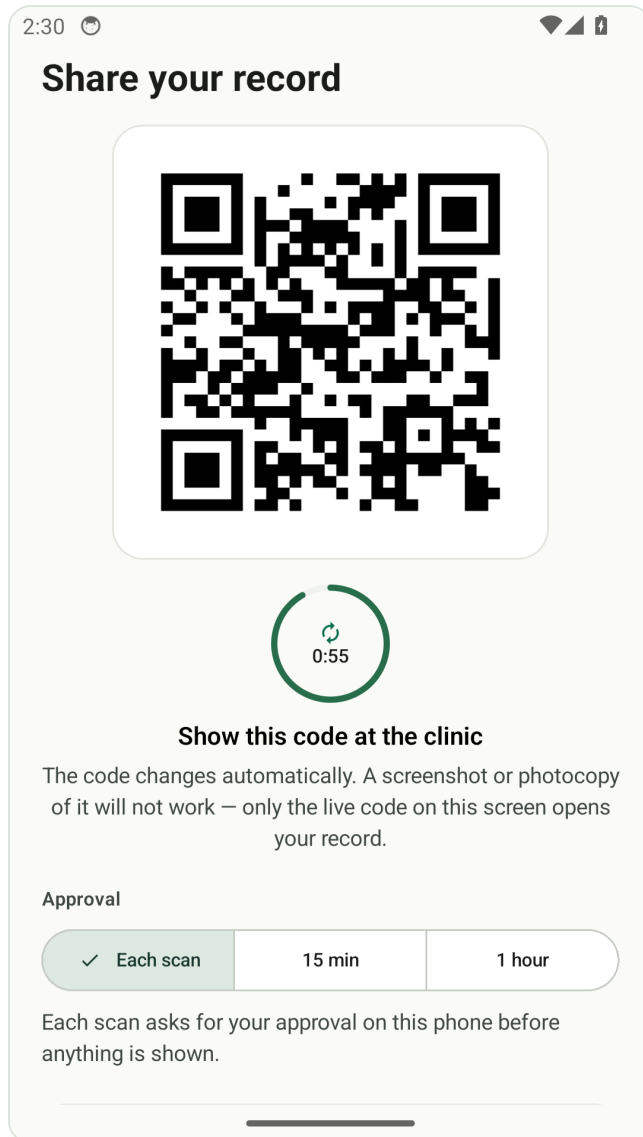
Directions

Then centres near you, with anti-rabies immunoglobulin stock shown per facility — and directions.

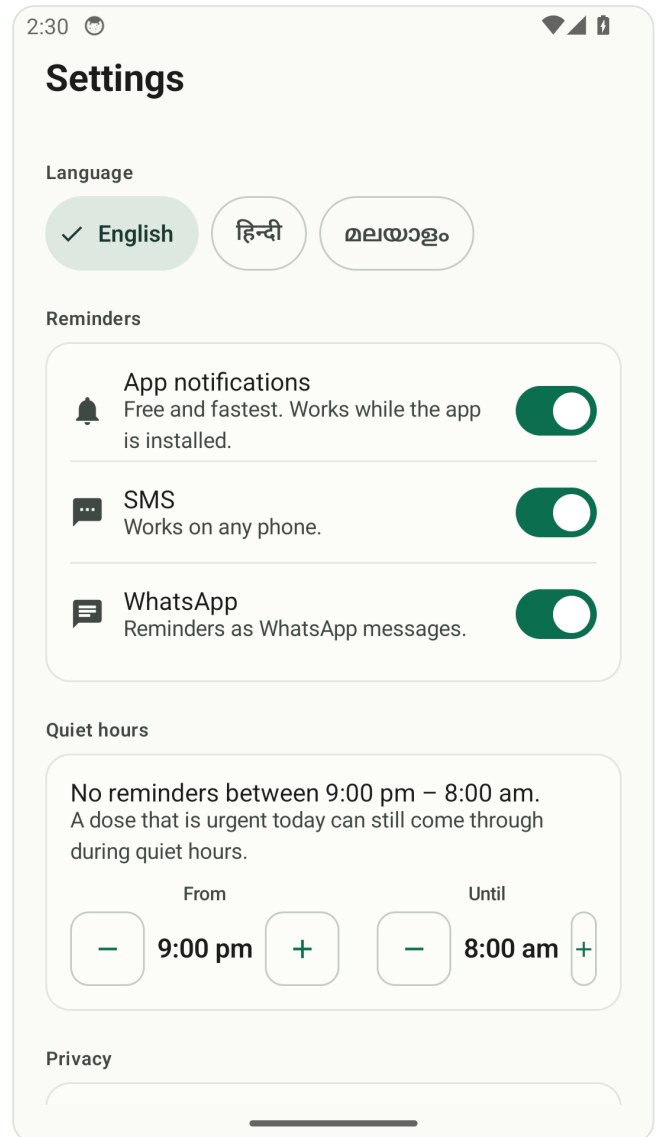
Emergency behaviour. Saving the report offers to start a provisional course once you confirm the first dose was received. The course runs at full urgency and is upgraded in place when a clinician confirms it — it is never duplicated.

3.5 · Showing your record at a clinic

Show record at clinic presents a live QR code that changes every minute — the countdown ring makes the rotation visible. A screenshot or photocopy of it is useless by design; only the live code on your screen opens your record. You choose the approval mode: confirm each scan on your phone, or pre-approve scans for the next 15 or 60 minutes.



The live code, its countdown, and the approval choice. What is shared — and what never is — is stated on the same screen.



Settings: language, reminder channels, quiet hours with the life-critical exception stated, consent review, sign-out.

3.6 · Settings, sign-out and your controls

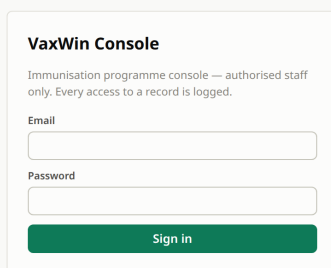
- **Language** can be changed any time; the whole app follows immediately.
- **Quiet hours** silence routine reminders — but a dose that is urgent today still comes through.
- **Consent** can be reviewed and withdrawn; the app tells you honestly what stops and what continues under law.

- **Sign out** wipes this phone — tokens, cached records, queued entries — so whoever holds it next sees nothing. If unsynced entries would be lost, the confirmation says exactly how many.

4 The programme console

4.1 • Signing in and roles

The console lives at `vaxwin.app/console` and is role-gated end to end: what you can open, and even which fields you can see, follows the role your sign-in holds. Part 2 lists the five demonstration accounts.



The screenshot shows a sign-in form for the VaxWin Console. The form is centered on a light gray background. It has a title 'VaxWin Console' and a subtitle 'Immunisation programme console — authorised staff only. Every access to a record is logged.' Below the subtitle are two input fields: 'Email' and 'Password'. At the bottom of the form is a green button labeled 'Sign in'.

Sign-in. Demonstration accounts use the shared password; none has multi-factor enrolled.

The district fence. A programme officer for Ernakulam sees Ernakulam. Opening anything outside the assigned district is refused by the server, not merely hidden by the interface.

4.2 · The defaulter worklist

The console's home screen answers the question that makes this a public-health instrument rather than a reminder service: **who was due, and did not come?** Filter by district, protocol, criticality and days overdue; act on each case — log an outreach attempt, reassign it, or resolve it with a reason.

VaxWin Console
IN-KL

OUTREACH

Defaulter worklist

Unreachable cohort

RECORDS

Open a record

Task queues

PROGRAMME

Completion funnel

Protocol library

Facilities

Priya Nair (District
Programme Officer)
programme officer

Sign out

Defaulter worklist

Everyone who was due and has not come, in scope, most overdue first. Log every attempt — the ladder ends in a person, not a sixth message.

District

All

Block

Protocol

All

Criticality

All

Overdue ≥ days

Refresh

T / I move · Enter open record · O log outreach · R resolve · A reassign

Showing 1 item — life-critical first, most overdue first.

BENEFICIARY	DOSE	CRITICALITY	DUE	OVERDUE	DISTRICT	REACH	OUTREACH	ACTIONS
019fa521... open record for identity	D3 · rabies-pep-im-essen	Life-critical	25 Jul 2026	3d	Ernakulam	Unreachable	none yet	Outreach Assign Resolve
End of list.								

One live case: a life-critical rabies course, dose 3, three days overdue, in Ernakulam — flagged unreachable. Rows deliberately show no name or phone number. Identity lives behind **Open record**, which demands a declared purpose and writes the access to the audit ledger first.

4 · The programme console

vaxwin.app/console

4.3 · The unreachable cohort

When push fails, SMS bounces and WhatsApp is opted out, no automated system can reach that person — and they are often exactly the person most at risk. This screen turns that silence into a queue for human outreach.

VaxWin Console

IN-KL

OUTREACH

Defaulter worklist

Unreachable cohort

RECORDS

Open a record

Task queues

PROGRAMME

Completion funnel

Protocol library

Facilities

Priya Nair (District Programme Officer)

programme officer

Sign out

Unreachable cohort

Push, SMS and WhatsApp have all failed for these people. They are invisible to every automated channel — and, for a rabies course, exactly the people most at risk. Field outreach is the only path.

District

All

Block

Protocol

All

Criticality

All

Overdue ≥ days

Refresh

T / I move · Enter open record · O log outreach · R resolve · A reassign

Showing 1 item — life-critical first, most overdue first. Every automated channel to these people has failed; human outreach is the only path left.

BENEFICIARY	DOSE	CRITICALITY	DUE	OVERDUE	DISTRICT	CHANNELS	OUTREACH	ACTIONS
019fa521... open record for identity	D3 · rabies-pep-im-essen	Life-critical	25 Jul 2026	3d	Ernakulam	✗ Push failed ✗ SMS failed ✗ WA failed	none yet	Outreach Assign
End of list.								

Every channel failed: push ✗, SMS ✗, WhatsApp ✗. This person needs a visit, not a seventh message.

4.4 · Opening a record: purpose first

A record never opens silently. The console asks what the access is *for* — treatment, programme administration, public-health reporting, a support request, grievance redress — and writes that purpose into the tamper-evident audit ledger before anything is shown. The person can read the same log in their app.

ViaWin Console
HOME
 OUTREACH
 Defaulter worklist
 Unreachable cohort

REGIONS
Open a record

PROGRAMME
 Completion funnel
 Protocol library
 Facilities

Declare the purpose of this access

You are about to open a beneficiary record. The purpose you choose is recorded in the beneficiary's access log, which they can read. If the health worker cannot record the access, the record will not open.

☐ Treatment Reviewing or recording care for a patient presently under treatment.	
☐ Programme administration Defaulter follow-up, worklist outreach and programme data quality.	
☐ Public health surveillance Surveillance review of exposures, coverage and completion.	
☐ Support request Acting on a request the beneficiary raised with support.	
☐ Grievance redress Investigating a complaint or a data principal rights request.	

[Open record — logged in —](#)

Declare the purpose before the record opens. No purpose, no record.

Xavien Console

HOME

OUTDOORC
Defuzzer workflow
Unrecoverable cohort

RECIDS
Open a record

TASK-GAMES
PROGRAMMER
Completion funnel
Protocol library

FACILITIES

Farhan Ali

#B3FA2621-3632-7731-4998-4868d20263 - born 12 Apr 1988 - language ml - identity level 1 +@930000000166 (verified)

Courses

PROTOCOL	STATE	DAY D	DONES	SCHEDULE LOCATION
rabinon pep-mvn-vssn v1	> active <	22 Jul 2026	1/5	29 Jul 2026, 09, 01:20

Open course ...

Consent

> delete makeba 2026-07-01 -- met: granted 26 Jul 2026, 01:20

NHCHERS_CHEM_SERVER CLINICAL_COUNCIL_0002346

Breach history — per channel from delivery receipts

- > **scope failure** 3 consecutive failures
- > **data failure** 3 consecutive failures
- > **security failure** 3 consecutive failures

Acknowledgements

— many read this record, including this one

WHEN	WHO	ACTION	PURPOSE	RATION	VIA	OUTCOME
28 Jul 2026, 02:27	console user < click >	read	TREATMENT	STATE_FUNCTION	CONSOLE	allowed
28 Jul 2026, 01:26	console user < click >	read	PROGRAMME_ADMIN	STATE_FUNCTION	CONSOLE	allowed
28 Jul 2026, 01:26	console user < click >	read	PROGRAMME_ADMIN	STATE_FUNCTION	CONSOLE	allowed
28 Jul 2026, 01:20	practitioner	write	TREATMENT	CONSISTENT	CONSOLE	allowed
28 Jul 2026, 01:20	practitioner	write	TREATMENT	CONSISTENT	CONSOLE	allowed
28 Jul 2026, 01:20	beneficiary	write	TREATMENT	SELF	APP	allowed
28 Jul 2026, 01:20	beneficiary	consent grant	CONSENT_MANAGEMENT	SELF	APP	allowed

The record: courses, consent, reachability, dose history and the access log — with the “access logged” badge visible.

4.5 · Course detail and dose recording

A course renders as the same timeline the citizen sees: every dose with its state, due date and window. A clinician records doses here — vaccine and immunoglobulin products come from the registry, never free text — and the schedule re-projects instantly, cancelling that day's remaining reminders. On a provisional course, the assessment card records the WHO category and weight; the immunoglobulin requirement then shows the exact computed amount.

VaxWin Console

IN-KL

OUTREACH

Defaulter worklist

Unreachable cohort

RECORDS

Open a record

Task queues

PROGRAMME

Completion funnel

Protocol library

Facilities

Dr Meera Varma

clinician

Sign out

Rabies PEP — Essen 5-dose intramuscular

rabies-pep-im-essen v1 · Day 0 = first dose: 22 Jul 2026 · 1/5 doses given · schedule computed as of 28 Jul 2026 · back to record

Life-critical · active

Exposure 22 Jul 2026 · dog · WHO category: III · Day 0 is the first vaccine dose, not the bite date.

Schedule

22 Jul 2026

● Dose 1 (day 0)

✓ Administered

given 22 Jul 2026 · event 019fa521

25 Jul 2026

● Dose 2 (day 3)

⚠ Overdue

Record dose

window 24 Jul 2026 – 27 Jul 2026 · IM

29 Jul 2026

● Dose 3 (day 7)

• In window

Record dose

window 28 Jul 2026 – 1 Aug 2026 · IM

5 Aug 2026

● Dose 4 (day 14)

⌚ Scheduled

Record dose

window 3 Aug 2026 – 12 Aug 2026 · IM

19 Aug 2026

● Dose 5 (day 28)

⌚ Scheduled

Record dose

window 16 Aug 2026 – 2 Sep 2026 · IM

v0 · · computed as of 0 undefined 0000 () · inputs

The Essen five-dose timeline, with recording controls visible to the clinician role only.

4 · The programme console

vaxwin.app/console

4.6 · The completion funnel

The programme's own report card: of the courses started, how many reached each dose — and how many reported bites never reached a first dose at all. Completion counts clinic visits, never injections, and only clinic-verified records count toward official coverage.

VaxWin Console

IN-KL

OUTREACH

Defaulter worklist

Unreachable cohort

RECORDS

Open a record

Task queues

PROGRAMME

Completion funnel

Protocol library

Facilities

Priya Nair (District Programme Officer)

programme officer

Sign out

Completion funnel

Per dose position: how many cohort courses carry it and how many have a proven (T2+) administration. The exposure row is the part a completion metric cannot see — the person who reported a bite and never received dose 1.

Protocol

All

Group by

Week of Day 0

Period

Last 8 weeks

Refresh

PEP completion — completed, of started courses (target ≥ 90%)

17%

Courses started / total

6 / 6

Exposures reaching dose 1

6 of 7 (86%)

Reported a bite, never started

1

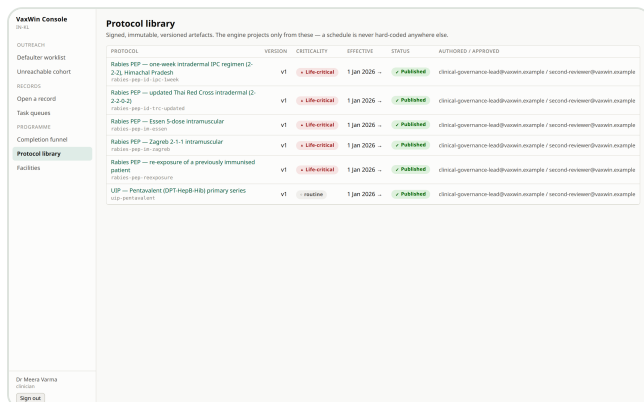
Official (T2+) administrations per scheduled dose position. The muted figure is the any-tier count where self-reports raise it — visible, never inflating coverage. Recent weeks are right-censored: a course started days ago cannot yet have reached its last position.

WEEK	D0	D3	D7	D14	D28
wk of 15 Jun 2026	100% 1/1	0% 0/1	0% 0/1	0% 0/1	0% 0/1
wk of 22 Jun 2026	100% 1/1	100% 1/1	100% 1/1	100% 1/1	100% 1/1
wk of 20 Jul 2026	100% 2/2	0% 0/2	0% 0/2	0% 0/2	0% 0/2
wk of 27 Jul 2026	50% 1/2 (2 any-tier)	0% 0/2	0% 0/2	0% 0/2	0% 0/2

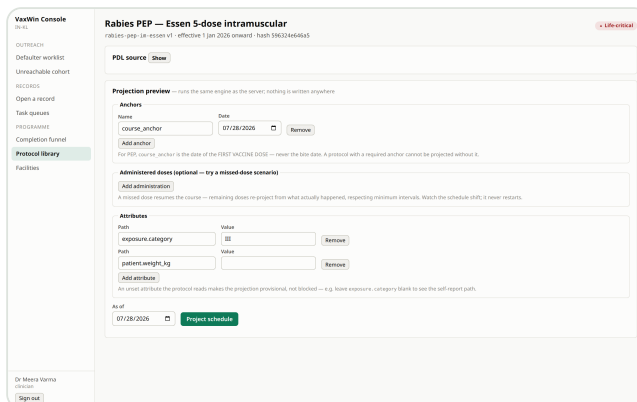
Dose-by-dose completion, week by week. The number this whole platform is accountable to.

4.7 · The protocol library

Vaccination regimens live here as versioned, signed artefacts — not as code. The library shows each protocol's doses, windows and rules; the preview tool computes a schedule right in the browser, using the same engine the server runs, so staff can see exactly what a given history produces before it happens to a patient.



Six published artefacts, including the Himachal Pradesh state variant — different regimen, same engine.



One artefact: its content hash, source, and the in-browser projection preview.

4.8 · Facilities and immunoglobulin stock

The registry the bite flow points people at. Whether a facility has anti-rabies immunoglobulin in stock is what a bleeding patient gets routed by — the one-click stock toggle exists so it is kept current. A newly registered facility writes at reduced provenance until its probation clears.

VaxWin Console

IN-KL

OUTREACH

Defaulter workflow

Unreachable cohort

RECORDS

Open a record

Task queues

PROGRAMME

Completion funnel

Protocol library

Facilities

Facility Admin

facility admin

Sign out

Facilities

The registry the bite-report flow points people at. RIG availability here is what a bleeding patient is routed by — keep it current.

District

All

Refresh

FACILITY	DISTRICT / BLOCK	RIG STOCK	PROVENANCE STANDING	ACTIONS
Ernakulam District Hospital ARV Clinic	Ernakulam	✓ RIG in stock	✓ Full provenance	Mark RIG out
Kakkanad New PHC	Ernakulam	✗ No RIG	✗ On probation until 31 Dec 2027 writes capped at reduced provenance	Mark RIG in stock
Thiruvananthapuram General Hospital	Thiruvananthapuram	✓ RIG in stock	✓ Full provenance	Mark RIG out

RIG stock and provenance standing per facility, with the toggle for facility admins.

4.9 · Task queues and dark theme

VaxWin Console

IN-KL

OUTREACH

Defaulter workflow

Unreachable cohort

RECORDS

Open a record

Task queues

PROGRAMME

Completion funnel

Protocol library

Facilities

Praga Nair (District Programme Officer)

programme officer

Sign out

Task queues

Work this platform could not (and must not) resolve on its own: clinical conflicts, reconciliation, safety follow-ups. A conflict is never auto-resolved by last-writer-wins — it lands here.

Severity

All

State

All

Refresh

SEVERITY	TASK	OWNER	AGE	QUEUE	ACTIONS
No open tasks match.					

Role-routed queues: immunoglobulin referrals, lapsed-course reviews, reconciliations. Empty here — the demo cohort is healthy.

VaxWin Console

IN-KL

OUTREACH

Defaulter workflow

Unreachable cohort

RECORDS

Open a record

Task queues

PROGRAMME

Completion funnel

Protocol library

Facilities

Dr. Meera Varma

doctor

Sign out

Defaulter workflow

For people who are due and have not come, in scope, most overdue first. Log every attempt — the ladder ends in a person, not a sixth message.

State

All

Block

All

Protocol

All

Criticality

All

Overdue days

Refresh

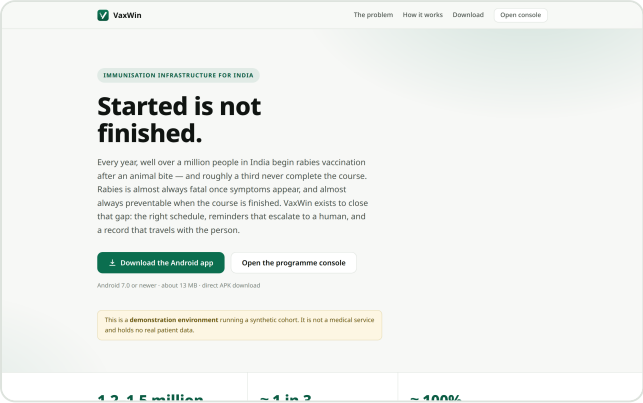
Showing 1 item — the critical first, most overdue first.

RECORD ID	DOSE	CRITICALITY	DUE	OVERDUE	DISTRICT	REACH	OUTREACH	ACTIONS
818F62LL...open-reconcile-identity	03	Life critical	25 Jul 2026	3d	Ernakulam	Unreachable	None yet	Outreach Assign Resolve

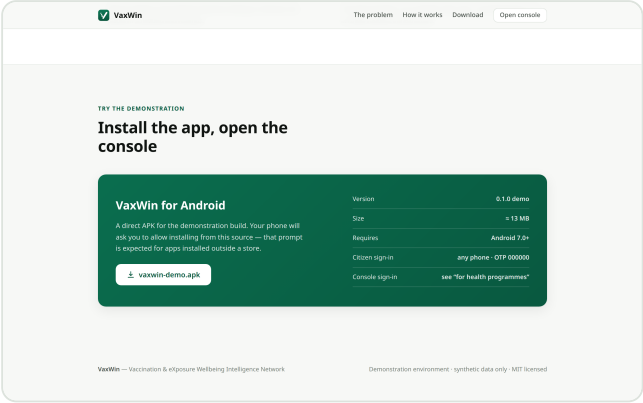
The console follows your system theme; every state remains labelled, never colour alone.

5 The website

The public face at `vaxwin.app`: the problem, the approach, the download, and every demonstration credential printed where you need it. No analytics, no external requests, no cookies — the page practises the same privacy the product promises.



“Started is not finished.” The thesis, the numbers, and both calls to action.



The download card: version, size, requirements, and both demo sign-ins.

6 Demo reference

The synthetic cast

Six people, each seeded to demonstrate one thing. Sign into the app with their number (code 000000) to see their world.

PERSON	PHONE	STATE	DEMONSTRATES
Anil Kumar	+91 90000 00101	Active, on time	A course going well
Bina Thomas	+91 90000 00102	Active, mid-course	The ordinary case
Chandran Pillai	+91 90000 00103	Lapsed	Past the 21-day gap — needs a clinician, not a restart
Dev Ramesh (child)	via Gita: +91 90000 00104	Active, provisional	Self-reported course awaiting clinical confirmation
Esha Menon	+91 90000 00105	Completed	The finished record
Farhan Ali	+91 90000 00106	Active, overdue & unreachable	The worklist's reason to exist

A twenty-minute walkthrough

1. **Citizen (7 min).** Install → onboard with an invented number → add a family member → run the bite flow (wash → questions → facilities) → open the schedule → show the rotating QR.
2. **Programme officer (5 min).** Sign in as po.ernakulam@... → the worklist shows Farhan (D3, overdue, unreachable) → open his record with a declared purpose → log an outreach attempt → open the funnel.
3. **Clinician (5 min).** Sign in as clinician@... → open Dev Ramesh → record the assessment (category III, ~24 kg) → the same course upgrades in place and the immunoglobulin requirement shows 960 IU of equine RIG → record a dose; the schedule re-projects.
4. **Platform admin (3 min).** Protocol library → open the Essen artefact → projection preview → Facilities → RIG stock toggle.

Resetting the demo re-creates this cast with fresh identifiers (dates stay relative, so “three days overdue” remains three days overdue). Any enrolled phones are signed out and simply re-enrol.

7 Privacy & safety commitments

These are not policies written beside the system. They are enforced inside it — by the database, the build pipeline and the tests — and several are visible in the screenshots of this guide.

COMMITMENT	WHAT IT MEANS IN PRACTICE
The clinical record is permanent	Nothing is edited or deleted; corrections are new, signed entries beside the original.
Every entry says how it was verified	Self-typed, clinic-recorded and clinician-signed entries are visibly different, everywhere.
No Aadhaar. No biometrics. Ever.	In any store, in any log, under any circumstances.
Unlogged access is denied access	If the audit ledger cannot record a view of a record, the view does not happen.
The app never practises medicine	Wound categories and treatment decisions belong to clinicians; the platform schedules, reminds and records.
A missed dose resumes, never restarts	The engine re-plans the remaining doses from what actually happened.
You see who saw your record	Every access, with its declared purpose, in the app's access log.
Personal data stays in India by design	This demonstration runs synthetic data only; a real deployment runs on India-resident infrastructure.

8 Troubleshooting

SYMPTOM	EXPLANATION & FIX
First request after a quiet period is slow or says “service not ready”	The demonstration API sleeps when idle and takes a few seconds to wake. Try again once; the app and console both retry cleanly.
“Your role does not permit this operation” in the console	The action belongs to a different role — dose recording and assessments need the clinician sign-in; publishing needs the platform admin. Part 2 lists who can do what.
The app says a share code “needs a connection”	The live QR is minted by the server. Reconnect and try again — or the clinic verifies you with a one-time SMS code instead.
Android blocks the APK install	Allow “install unknown apps” for your browser when prompted. The demo build is signed with a development key.
After a demo reset, the app asks me to sign in again	Expected: the reset revokes all device sessions. Records for seeded people are re-created; your invented-number household starts fresh.
A dose I recorded at a clinic doesn’t appear in the app’s Record tab	Known demonstration gap: the record tab currently lists entries made on this phone; clinic-recorded doses appear in the schedule (as “Given”) after sync.

For everything else, the project’s documentation lives in the repository — including the architecture specification, the demo guide this reference condenses, and the full review record of how the system was built and verified.